



EVERYTHING MATTERS

# SCL 5th Annual Policy Forum

Who let an IT guy in the room?

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# What's changed since 1995



# The large corporate law firm since 1995



- enormous changes:
  - email
  - mobility and communications
  - information is (nearly) free
  - information security demands
- small changes
  - electronic vs paper timesheets
  - rampant document inflation
  - 'KM' systems
  - better management information
  - web presence
- no real change
  - 'work product' creation - e.g. document assembly, case management still limited

# A few predictions for 2025

## Death of...



- the browser?
- email?
- the PC?
- the telephone?
- talking to each other face to face?
- timesheets and time-based billing?
- dictation?
- the in-house IT department?
- the law firm office building?
- Chippendale prices for Ikea furniture?